

EHREN MILLER

PRODUCT DESIGNER & CREATIVE LEADER

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PORTFOLIO
www.uxwarlock.com

Passionate Designer of Digital Products

Professional problem solver. I build teams, refine strategies, dig into the research, and design products. Let's make something great together.

> WORK EXPERIENCE

- Cigna** *DIRECTOR OF USER EXPERIENCE*
Aug 2018 - Present
Setting Design and Research Strategy for Cigna's Artificial Intelligence and Innovation Lab. Scaled the Design team from 0 to 18, recruiting, hiring, and leading outstanding talent. Founded and scaled Cigna's UX Research practice and Design System Team. Shaping culture and SDLC through user insights and the Design Thinking process.
- Rocketrip** *SENIOR PRODUCT DESIGNER*
May 2016 - Aug 2018
Leading all design and user research effort for this behavioral economics travel platform. Creating design culture and mentoring junior staff. Working with directly with Senior Executive team to set Digital Strategy and design goals. Creating scalable brand and design language across platforms and experiences.
- Infusion & Slalom** *SENIOR USER EXPERIENCE CONSULTANT*
May 2014 - May 2016
Led all stages of UX projects from research to design to documentation. Organized and taught UX methodology, processes and practices. Worked with industry-leading clients in a multitude of industries. Created and implemented digital strategy for complex, multi-million dollar projects.
- New York Life Insurance** *LEAD USER EXPERIENCE DESIGNER*
Jan 2011 - May 2014
Organized and implemented User Experience methodology at this Fortune 100 company. Led UX design and research to improve sites, software and mobile apps. Spearheaded Agile within the organization to increase speed to market for projects. Worked on the Strategic Portfolio Team, overseeing and improving projects company-wide.
- Classic Medallics** *MARKETING & SITE MANAGER*
Dec 2009 - Jan 2011
Managed B2B and B2C sites and marketing campaigns for this Jewelry and Trophy Wholesaler.
- Ask Jeeves** *SITE SPECIALIST*
Sep 2004 - Jul 2008
Customer support, technical writing, and defect logging for multiple high-traffic web-portals.

> PROFESSIONAL SKILLS

- Design Leadership
- Design Opps
- Product Development Process
- Product Design
- Digital Strategy
- UX Research
- Visual Design
- Prototyping

> PROFESSIONAL TOOLS

- Figma
- Sketch
- Adobe CC
- Axure
- Framer.js
- Framer
- Principle
- Invision
- HTML/CSS/JS

> EDUCATION & CERTIFICATIONS

- Masters of Science** *INTERNET BUSINESS SYSTEMS*
2009 - 2011
Mercy College
- Bachelors of the Arts** *ENGLISH & LITERATURE*
1998 - 2002
State University of New York at Fredonia
- CERTIFICATE** *SCRUM MASTER*
2015
Scrum Alliance
- Mini Masters** *USER EXPERIENCE DESIGN*
2013
Rutgers University